
FLEUR DU JARDIN

ACCESS STATEMENT

PLEASE FIND OUTLINED BELOW INFORMATION REGARDING ACCESSIBILITY AT FLEUR DU JARDIN HOTEL. WE HOPE YOU WILL ENJOY YOUR VISIT TO “THE FLEUR”

HOTEL ENTRANCE

The public parking area offers quick and easy access to the hotel entrance. The parking area is mostly flat, however not smooth as it is layered with gravel. There are three small steps to the entrance of Reception, or only one small step into the Taproom. Guests who have difficulty accessing the hotel and/or restaurant are advised to contact the hotel prior to their visit to be assisted by staff on arrival. We are more than happy to help you with your luggage and will collect it from your car and deliver to your room if preferred.

RECEPTION AREAS

The floor in reception is a mixture of carpet, wood & stone and suitable for wheelchair users.

PUBLIC AREAS

All ground floor areas inside the hotel including the restaurant & bar are well lit and have a mixture of carpet & wooden flooring. There is ramp access available from the terrace of the Taproom.

ACCOMMODATION

Fleur Du Jardin does offer both ground floor and first floor rooms. First floor rooms are accessible by stairs only. Ground floor garden rooms are accessible down either two small steps, or one exterior entrance offering one small step. All rooms are ensuite, with either bath or shower facilities. Bathrooms with walk-in showers & wet rooms are available upon request. Please note that we do not have rooms that are adapted for disabled use.

RESTAURANT & BAR

There is ample movable seating in both and there are chairs with or without arms. A full waiter service is provided. Flooring is carpeted throughout the restaurant & wooden flooring through the Taproom.

TOILETS

All public toilets are located on the ground floor of the hotel, down two small steps to each. Fleur Du Jardin does not have disabled toilet facilities.

ADDITIONAL INFORMATION

The fire alarm system is auditory & does not have flashing lights. Assistance is given if evacuation is necessary. Dogs are welcome in all areas of the hotel. Guests are welcome to bring well behaved dogs to stay with them in any of our Garden rooms.

We have tried to be as accurate as possible and have included as much detail as we can in our Access Statement, however we welcome your feedback to continuously improve on the information we provide. If you require further assistance please call 01481 257996.